

HOW TO RESPOND TO CALLERS WITH QUESTIONS ABOUT EMERALD ASH BORER

Calls to report emerald ash borer (EAB) sightings

The MN Dept. of Agriculture (MDA) handles these. There are a few options in getting the caller to MDA. Have them

1. Call the Arrest the Pest hot line at (651) 201-6684 or (888) 545-6684, OR
2. E-mail Arrest.The.Pest@state.mn.us, OR
3. Go to the MDA website, www.mda.state.mn.us and look for Emerald Ash Borer Program. Then look for “Do I have Emerald Ash Borer?” and work through the checklist to determine if you should get in touch with an EAB First Detector. After working through the checklist, call the Forest Resources Extension at 612-624-3020 if you believe you have Emerald Ash Borer.

Calls about EAB quarantines, including quarantine questions about firewood

1. Go to the MDA website, www.mda.state.mn.us and look for Emerald Ash Borer Program. Then look for EAB quarantine information.
2. For info on timber sales or compliance agreements call MDA Invasive Species Supervisor Terry McDill: (651) 201-6448
3. Val Cervenka (651) 259-5296 or Susan Burks (651) 259-5251

Calls about gypsy moth and gypsy moth treatments

The MDA generally handles these calls; however, the DNR can be contacted.

1. The MDA GM Coordinator is Lucy Hunt (651) 201- 6329.
2. The DNR contact is Susan Burks (651) 259-5251.

General insect questions, including general questions about EAB

Find out the caller’s county and direct them to the appropriate regional Forest Health specialist (see attached map):

1. Region 1: Jana Albers : (218) 327- 4234
2. Region 2: Mike Albers: (218) 327- 4115
3. Region 3: Neville Wilson (7-county metro): (651) 259 - 5821 or Ed Hayes (Rochester): (507) 206 – 2834
4. Statewide Invasive Species Program: Susan Burks (651) 259-5251

Firewood

1. Approved firewood vendor applications or listings or questions about what is approved firewood, go to <http://www.dnr.state.mn.us/firewood/index.html> or call Michelle Jacobson (651) 259-5300.
2. Firewood vendors who want to sell *directly* to the park: contact the desired state-administered facility.
3. Fuelwood permits for those wanting to collect it on state land: contact the desired state-administered facility.
4. Other, non-quarantine questions about firewood:
 - Region 1: Jana Albers: (218) 327- 4234
 - Region 2: Mike Albers: (218) 327- 4115
 - Region 3: Neville Wilson (7-county metro): (651) 259 - 5821 or Ed Hayes (Rochester): (507) 206 – 2834
 - Statewide Invasive Species Program: Susan Burks (651) 259-5251

General questions about trees, tree health or invasive plants

Find out the caller’s county and direct them to the appropriate regional Forest Health specialist (see attached map):

1. Region 1: Jana Albers : (218) 327- 4234
2. Region 2: Mike Albers: (218) 327- 4115
3. Region 3: Neville Wilson (St. Paul): (651) 259 - 5821 or Ed Hayes (Rochester): (507) 206 – 2834
4. Invasive Species Program: Susan Burks (651) 259-5251.
5. Or, direct them to other resources:
 - University of Minnesota Forest Resources Extension: (612) 624 – 3020, OR
 - Local city hall to find a city forester or tree inspector in their city, OR
 - Local county forestry office or SWCD office

If all else fails

If none of the above is available or if questions about the above, call

Val Cervenka, DNR Forest Health Program Coordinator, St. Paul: (651) 259-5296.